

**ManTech International Corporation  
Document Detective: Comprehensive Electronic Document Security  
Frequently Asked Questions**

**Q:** What is **Document Detective**?

**A:** **Document Detective** is an interactive desktop application that works with Microsoft Office to expose and remove hidden data that could compromise sensitive and classified information. **Document Detective** also scans Adobe PDF and HTML files for hidden content, but it can not remove the hidden content from these file types. Developed by ManTech SRS Technologies, **Document Detective** was designed from the outset to meet rigorous U.S. Government security requirements when national security information could be compromised by hidden data in electronic documents. It helps users conduct a "100% reliable human review" of electronic documents, eliminating the potential for sensitive data exposure.

**Q:** Why do I need **Document Detective**?

**A:** To make their applications user friendly, developers collect information in anticipation of the user's future needs and store the information in the application's data files. This happens automatically without the user's knowledge or consent. ManTech SRS Technologies has discovered proprietary and classified information in unprotected files retrieved from email and the Internet. Federal law requires certain types of information to be protected, and there have been numerous incidents in the press where a company's reputation or financial status has been affected by information that was accidentally exposed by hidden data in electronic documents.

**Q:** How does **Document Detective** work?

**A:** **Document Detective** scans electronic documents and removes Metadata; deletes embedded objects or converts them into safer object types; analyzes and identifies structures that are potentially dangerous; terminates reviewing (i.e. tracked changes) and removes reviewing data; removes document fragments; and removes Macros from Word and Excel documents.

**Q:** What versions of Microsoft Office are supported?

**A:** The current release of **Document Detective** is compatible with Microsoft Office XP and 2003. We are working on an Office 2007 version, which should be available by early summer. **Document Detective** should NOT be installed with on earlier versions of Office.

**Q:** Doesn't Microsoft Office 2007 fix the hidden data problem?

**A:** The Document Inspector feature that was added to Microsoft Office 2007 is a reworked version of the free Remove Hidden Data (RHD) plug-in that was available from Microsoft for Office 2003. Like most commercial Meta data solutions, the Document Inspector is a partial solution that fails to fix all of the hidden data issues in Microsoft Office. The new Open XML file formats are neither open nor is it XML. The format is basically the same as saving the Save As Webpage feature found in previous versions of Office, except that the results is archived using PKZip to conserve file space. Both the webpage format and the Open XML formats contain

proprietary binary data, and both support most of the hidden data features of the Office 97-2003 format. In fact, the new Open XML format may be less secure, since anyone can now open and tamper with the file contents without using any Microsoft Office applications.

**Q:** For what types of organizations is **Document Detective** most valuable?

**A:** Since **Document Detective** was designed to meet the most stringent government standards, it is useful for business and commercial applications where the protection of a company's proprietary information and a client's private and personal data is of paramount importance. It is fully capable of protecting the most sensitive government information, so it exceeds all commercial requirements and offers superior capabilities when compared to other solutions currently available.

**Q:** What are the key features and benefits of **Document Detective**?

**A:** Key benefits and features include:

- Customizable User Experience: Allows the user to customize the thoroughness of his review to determine if he wants to eliminate or keep hidden data. Also includes the ability to batch process large volumes of files.
- A Unique "Flatten" Tool: Automatically leaves only what a user wants in the document and significantly reduces file sizes to make some documents more manageable.
- Comprehensive Toolbar for Microsoft Office and PDF Files: Identifies and corrects all embedded material found, including those due to tracked changes and Microsoft's Ad Hoc Review feature, in Word, Excel, PowerPoint, PDF, HTML and XML documents.
- Extracts and Examines Object Linking and Embedding (OLE): Compresses images and removes cropped areas from images, including images that Microsoft's Compress Pictures feature cannot compress or crop, to ensure hidden photographs and images are not accidentally revealed.

**Q:** What types of documents can **Document Detective** scan?

**A:** **Document Detective** will scan and flatten any Microsoft Word, PowerPoint, and Excel files that can be opened by the currently installed version of office, including Office 2007 files using Microsoft's conversion filters. **Document Detective** will also scan Rich Text Format (RTF) files, Adobe Portable Document Format (PDF) files, web documents (HTML and XML), web archives (MHT and MHTML), and text files.

**Q:** Can **Document Detective** be installed on a server?

**A:** **Document Detective** will run in any environment that will run Microsoft Office.

**Document Detective** has been virtualized and tested on the DoDIIS Trusted Workstation using Microsoft SoftGrid. **Document Detective** does not have a concurrent license version.

**Q:** What is the pricing for **Document Detective**?

**A:** A single-user license for **Document Detective** starts at \$300.00 USD. Volume pricing and Enterprise pricing is available for quantities over 50 licenses. There is a GSA contract price for authorized US Government procurement.

**Q:** Where can I find more information on **Document Detective**?

**A:** Visit our website, <http://www.docdet.com>, or call toll-free (877) DOCDET-1. You can also contact Ronald Hackett, Program Manager for ManTech SRS Technologies' Systems Solution Division, at [rhackett@stg.srs.com](mailto:rhackett@stg.srs.com) or (256) 971-7000.